



Off-site maintenance services for Antec instruments and cells

Does your instrument require certification to comply with GMP requirements and/or service?

As the instrument manufacturer, we offer *off-site* maintenance service for all Antec products at our headquarters in the Netherlands. Just have it picked up and shipped to us. The instrument-specific services and parts are:

Flow cell: Resurfacing
Maintenance of all electrodes

Detector: Calibration

Pump head: Replacement of O-rings and seals
Inspection of pistons (replace if damaged)
Application of the high-pressure seal run-in procedure

We'll give it a five-star service, which is always finalized by a QC test and filing a **new certificate of performance**



General procedure that applies to all our services

- Contact Antec (info@antecscientific.com) to order a service. We'll send an RMA number and shipping instructions.
- Send the decontaminated items to Antec together with a completed decontamination form.
- We can provide a dedicated transport box (optional)
- We can provide loaner instruments (optional)
- The nominal return time is about 3-5 working days (ex. transport)
- After receiving your items, we will contact you in case we foresee additional costs before performing a repair

Ordering information

Pn.	Description
900.0001	Service flow cell (incl. certification)
900.0001A	Service pump head (incl. seals, O-rings, certification)
900.0001E	Service DECADE II/Elite (incl. certification)
175.2034	DECADE shipping-box and foam inserts
901.0015	Loan of DECADE (w/o flow cell), 2 wks
901.0018	Loan of flow cell

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